

Rowan Tonkin Chief Marketing Officer Planful

Meet the **Speakers**



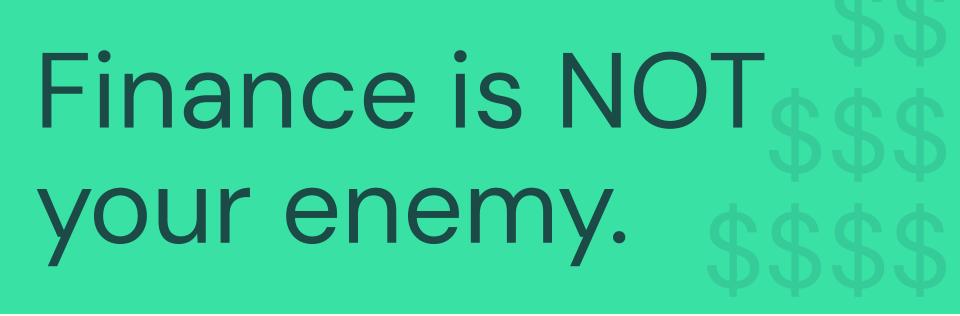
Rowan Tonkin CMO, Planful



Dave GerhardtFounder, Exit Five

Let's demvstif planning



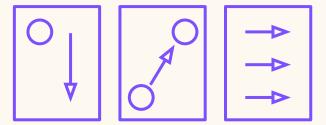


They're investors.

Predictability



+ Playbooks



Product

led growth and company lifecycle determine the variations

Sales + Marketing Spend as a % of OPEX

Sales + Marketing Spend as a % of Revenue

Marketing Spend as a % Revenue

Marketing Spend (Programs vs Headcount)

Playbooks have **rules**.

What rules do you need to play by?

We MUST SHOULD get more efficient over time

Where can I learn about this?

- Benchmarkit Reports
- The SaaS CFO Courses/Newsletter
- Kellblog Detailed blogs
- Mostly Metrics Newsletter
- Insight Partners Survey
- Analyst Firms (Gartner/Forrester/IDC)

What are the **metrics** of your business?



Financial

Bookings Revenue

ARR

Gross Margin

NRR

FCF

Commercial

Pipeline

ASP

Win rates

Cost of pipe

Operational

Impressions

Leads

MQLs

Meetings

ROAS

Channel metrics

Build

your plan with operational drivers.



Present

your plan with commercial + financial outcomes!



Align Company Objectives with Marketing Goals

Business drivers for the year set by the executive team

Marketing has a role in achieving most company goals:

Company Goal	Marketing Goals
Grow sales	Lead generation, opportunity creation, sales tool creation
Introduce a new product	Launch product, create awareness for new product
Enter new geography	Create awareness, generate leads
Become #1	Thought leadership, share of voice, analyst ratings
Improve talent recruiting	Become "best places to work"

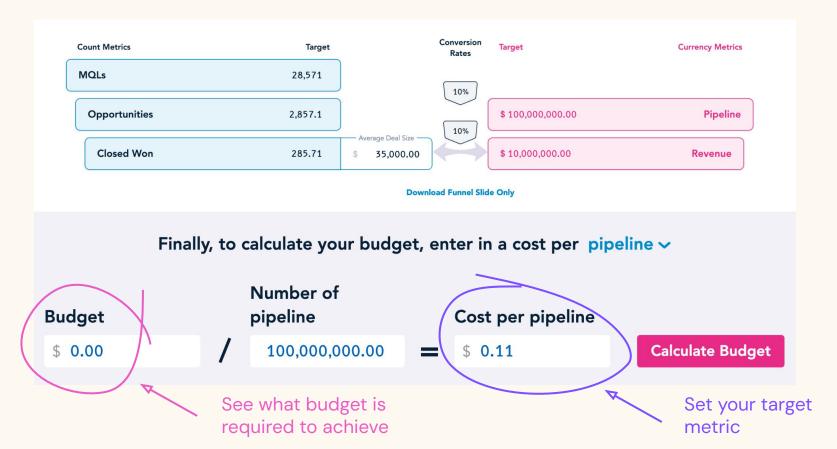
Steps for building a plan

- 1. Select planning approach
- 2. Define goals
- 3. Apply metrics of achievement using funnels
- 4. Identify risks and dependencies
- 5. Determine demand generation budget
- 6. Create overall budget with budget segments
- 7. Add in committed spend for the year
- 8. Assign team ownership

Identifying the risks and dependencies of your plan

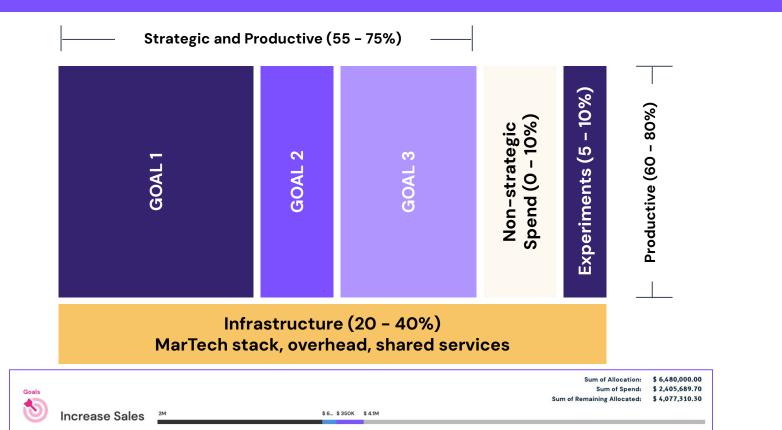


Test your assumptions...



Budget Allocation

Best practice budget distribution - mandate the funds you need to achieve the goals



How to demonstrate the value of your plan

- 1. Focus on results, not activities
- 2. Show the relationship to your goals
- 3. Communicate value in financial terms, not marketing terms
- 4. Context matters, your audience won't know what a good result is
- 5. Tell the truth
- 6. Tell the **WHOLE** truth
- 7. Take the opportunity to **teach**, but not **preach**

Communicate value in financial terms...

Financial terms



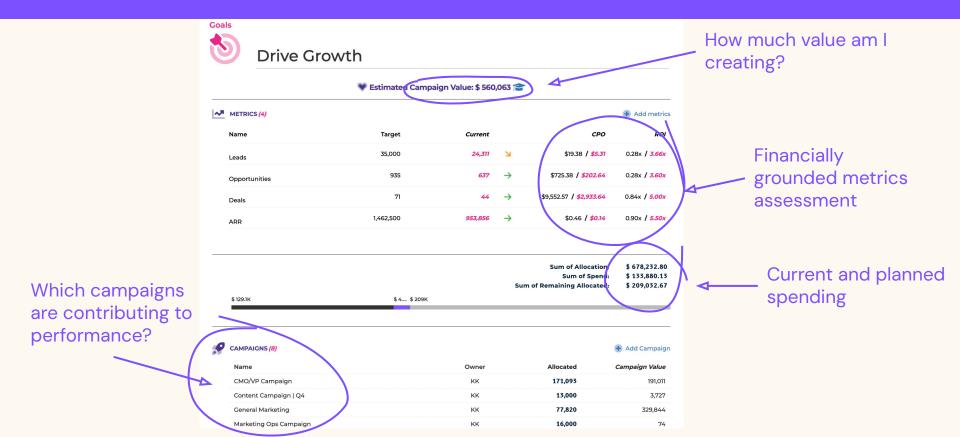
"Generated \$2M in incremental pipeline, expected to convert to \$450,000 of incremental revenue based on historical conversion rates."

Marketing speak

"Email campaigns delivered 14.5% CTR. Created 4,000 MQLs in Q2."

...not marketing terms

How much are we spending to achieve our goals, and what is the implied cost per outcome and ROI?



Tools That Can Help You



Calculate your 2025 Marketing Budget

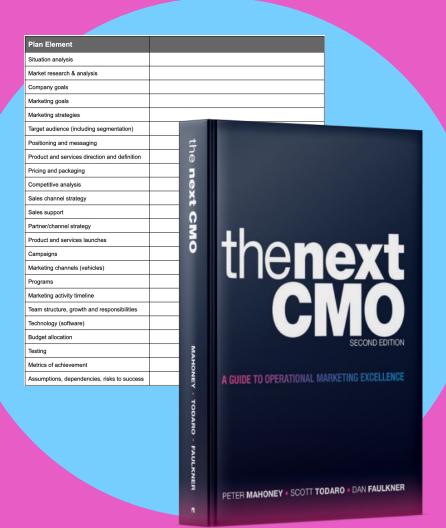
Figure out all your funnel metrics and the amount of marketing budget you need to achieve them – in 3 easy steps.

funnel-builder.planful.com

The Next CMO: Second Edition

A Guide to Operational Marketing Excellence

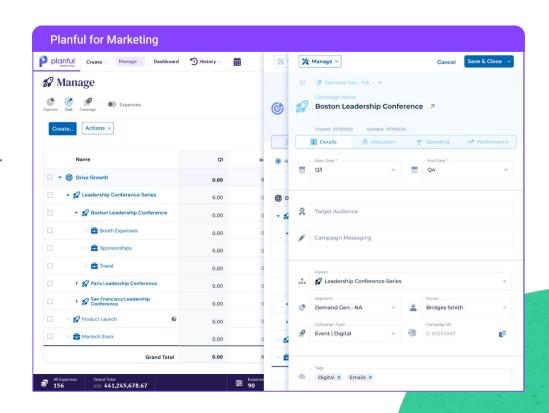
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Planful

- Build, execute, and measure marketing plans and budgets
- Collaborate on campaigns for pod efficiency
- Know the business value of your marketing with ROI measurement

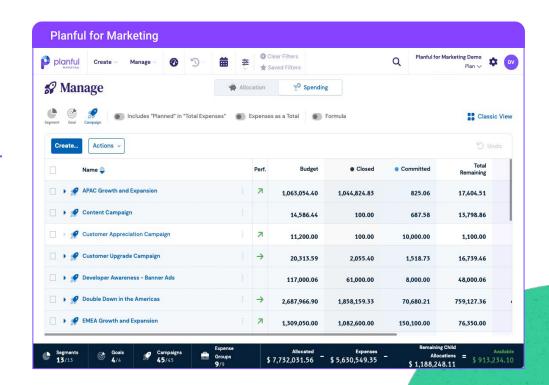
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Questions?





Rowan Tonkin & Dave Gerhardt